



**Mental Health
and Wellbeing**
Commission

It's OK to complain



The Mental Health and Wellbeing Commission handles complaints about public mental health and wellbeing services in Victoria, including services delivered by a public hospital.

We are independent and can:

Help you raise your concerns directly with a mental health and wellbeing service.

Work with you and the service to help resolve your complaint.

Help with other options and referrals to deal with your concerns.

 1800 246 054 (free call)

 help@mhwc.vic.gov.au

 mhwc.vic.gov.au

