## It's OK to complain





The Mental Health and Wellbeing Commission handles complaints about public mental health and wellbeing services in Victoria, including services delivered by a public hospital.

## We are independent and can:

- help you raise your concerns directly with a mental health and wellbeing service
- work with you and the service to help resolve your complaint
- help with other options and referrals to deal with your concerns

- \ 1800 246 054 (free call)
- @ help@mhwc.vic.gov.au
- mhwc.vic.gov.au



